

Q2 2024	mobile AIS								eBanking AIS								eBanking PIS							
	Uptime, h	Downtime, h	Uptime, %	Downtime, %	Number of Calls	Daily average time by call (ms)	Number of errors	Error response rate	Uptime, h	Downtime, h	Uptime, %	Downtime, %	Number of Calls	Daily average time by call (ms)	Number of errors	Error response rate	Uptime, h	Downtime, h	Uptime, %	Downtime, %	Number of Calls	Daily average time by call (ms)	Number of errors	Error response rate
24/05/2024	24:00	00:00	99.95%	0.05%	3,861	150.29	201	5.21%	23:48	00:12	99.12%	0.88%	4,446	2,860.88	58	1.29%	23:56	00:04	99.72%	0.28%	2,445	2,160.79	38	1.53%
25/05/2024	24:00	00:00	99.95%	0.05%	1,924	154	63	3.27%	23:54	00:06	99.56%	0.44%	667	2,269.29	11	1.62%	24:00	00:00	100.00%	0.00%	515	2,484.70	8	1.53%
26/05/2024	24:00	00:00	100.00%	0.00%	895	154	26	2.91%	24:00	00:00	100.00%	0.00%	634	1,831.69	4	0.63%	24:00	00:00	100.00%	0.00%	411	1,779.78	1	0.24%
27/05/2024	23:55	00:05	99.63%	0.37%	3,001	144.954	146	4.87%	24:00	00:00	100.00%	0.00%	4,933	3,059.51	75	1.50%	24:00	00:00	99.97%	0.03%	3,700	2,459.14	63	1.67%
28/05/2024	23:51	00:09	99.33%	0.67%	5,188	151.771	362	6.98%	24:00	00:00	99.99%	0.01%	5,222	2,824.76	64	1.21%	23:57	00:03	99.73%	0.27%	3,337	2,561.90	40	1.18%
29/05/2024	24:00	00:00	99.94%	0.06%	5,006	152.262	288	5.75%	23:57	00:03	99.74%	0.26%	5,064	2,429.68	43	0.84%	23:59	00:01	99.89%	0.11%	2,604	2,316.42	46	1.74%
30/05/2024	23:59	00:01	99.89%	0.11%	4,448	157.208	260	5.85%	23:59	00:01	99.89%	0.11%	4,956	2,432.05	29	0.58%	23:59	00:01	99.90%	0.10%	2,976	2,767.44	40	1.33%
31/05/2024	23:58	00:02	99.86%	0.14%	4,208	153	214	5.09%	24:00	00:00	99.96%	0.04%	6,325	2,692.62	56	0.88%	23:55	00:05	99.61%	0.39%	2,312	3,289.61	46	1.95%
01/06/2024	24:00	00:00	100.00%	0.00%	2,261	170.125	80	3.54%	23:54	00:06	99.56%	0.44%	836	2,411.20	3	0.36%	23:51	00:09	99.35%	0.65%	429	2,885.49	5	1.15%
02/06/2024	24:00	00:00	100.00%	0.00%	1,418	161.364	54	3.81%	24:00	00:00	100.00%	0.00%	875	1,824.16	10	1.13%	24:00	00:00	100.00%	0.00%	506	2,007.48	10	1.94%
03/06/2024	24:00	00:00	100.00%	0.00%	4,858	154	292	6.01%	24:00	00:00	99.96%	0.04%	6,069	2,517.82	35	0.57%	23:59	00:01	99.88%	0.12%	2,712	2,359.95	47	1.70%
04/06/2024	23:59	00:01	99.90%	0.10%	5,917	155	322	5.44%	23:59	00:01	99.88%	0.12%	4,937	2,385.32	40	0.80%	23:59	00:01	99.93%	0.07%	2,362	2,172.75	20	0.84%
05/06/2024	24:00	00:00	100.00%	0.00%	5,427	152	341	6.28%	23:59	00:01	99.91%	0.09%	4,787	2,414.02	32	0.66%	23:57	00:03	99.76%	0.24%	2,176	2,095.13	20	0.91%
06/06/2024	24:00	00:00	100.00%	0.00%	5,847	150.865	372	6.36%	23:58	00:02	99.85%	0.15%	4,767	2,377.03	112	2.30%	23:56	00:04	99.67%	0.33%	2,369	1,974.87	26	1.09%
07/06/2024	23:55	00:05	99.62%	0.38%	5,769	152.982	379	6.57%	23:59	00:01	99.88%	0.12%	3,691	2,543.57	34	0.91%	24:00	00:00	100.00%	0.00%	2,423	2,568.91	63	2.53%
08/06/2024	24:00	00:00	100.00%	0.00%	2,420	156	101	4.17%	24:00	00:00	100.00%	0.00%	520	2,455.43	8	1.52%	24:00	00:00	100.00%	0.00%	312	2,457.71	4	1.27%
09/06/2024	24:00	00:00	100.00%	0.00%	1,135	154.778	33	2.91%	24:00	00:00	100.00%	0.00%	581	1,880.41	2	0.34%	24:00	00:00	100.00%	0.00%	456	1,408.19	7	1.51%
10/06/2024	23:54	00:06	99.57%	0.43%	4,903	150	302	6.16%	22:02	01:58	91.79%	8.21%	5,826	2,341.52	60	1.02%	22:52	01:08	95.25%	4.75%	2,704	2,055.43	50	1.82%
11/06/2024	23:58	00:02	99.80%	0.20%	5,437	153	350	6.44%	24:00	00:00	99.96%	0.04%	4,954	2,382.71	61	1.22%	23:49	00:11	99.19%	0.81%	2,565	1,717.81	30	1.16%
12/06/2024	24:00	00:00	100.00%	0.00%	6,212	149.885	329	5.30%	23:59	00:01	99.89%	0.11%	4,266	2,325.99	50	1.16%	23:55	00:05	99.65%	0.35%	2,665	1,492.19	28	1.04%
13/06/2024	23:57	00:03	99.75%	0.25%	5,697	151	388	6.81%	23:57	00:03	99.77%	0.23%	4,324	2,217.73	310	6.69%	24:00	00:00	100.00%	0.00%	2,311	1,987.18	169	6.81%
14/06/2024	23:55	00:05	99.59%	0.41%	5,386	163	373	6.93%	23:59	00:01	99.90%	0.10%	4,107	2,409.88	19	0.46%	23:57	00:03	99.75%	0.25%	2,268	2,220.08	41	1.78%
15/06/2024	24:00	00:00	99.96%	0.04%	2,707	163.774	179	6.61%	23:58	00:02	99.86%	0.14%	859	2,232.37	12	1.38%	24:00	00:00	100.00%	0.00%	262	2,030.23	4	1.50%
16/06/2024	24:00	00:00	100.00%	0.00%	1,451	161	45	3.10%	24:00	00:00	100.00%	0.00%	617	1,883.22	3	0.48%	24:00	00:00	100.00%	0.00%	381	887.1	6	1.55%
17/06/2024	24:00	00:00	100.00%	0.00%	4,622	156	242	5.24%	23:59	00:01	99.89%	0.11%	6,149	2,440.20	40	0.65%	23:57	00:03	99.74%	0.26%	2,415	1,502.71	38	1.55%
18/06/2024	24:00	00:00	100.00%	0.00%	5,434	152	333	6.13%	23:52	00:08	99.44%	0.56%	4,564	3,003.29	111	2.37%	23:58	00:02	99.84%	0.16%	2,062	1,815.79	48	2.27%
19/06/2024	24:00	00:00	100.00%	0.00%	4,765	147	292	6.13%	24:00	00:00	99.96%	0.04%	4,866	2,444.05	37	0.75%	23:59	00:01	99.92%	0.08%	2,855	1,738.06	72	2.46%
20/06/2024	24:00	00:00	100.00%	0.00%	4,772	152	333	6.98%	23:57	00:03	99.78%	0.22%	4,649	2,593.23	53	1.13%	23:58	00:02	99.86%	0.14%	2,868	1,920.37	68	2.32%
21/06/2024	24:00	00:00	100.00%	0.00%	4,642	155	288	6.20%	24:00	00:00	99.96%	0.04%	4,074	2,416.73	32	0.78%	23:59	00:01	99.87%	0.13%	2,857	1,944.09	56	1.92%
22/06/2024	23:58	00:02	99.85%	0.15%	2,720	156	160	5.88%	23:59	00:01	99.92%	0.08%	647	2,112.81	10	1.52%	24:00	00:00	100.00%	0.00%	378	3,619.42	10	2.58%
23/06/2024	24:00	00:00	100.00%	0.00%	1,486	150.667	76	5.11%	24:00	00:00	100.00%	0.00%	757	1,826.88	1	0.13%	24:00	00:00	100.00%	0.00%	469	1,865.84	10	2.09%
24/06/2024	24:00	00:00	100.00%	0.00%	4,869	146	274	5.63%	23:59	00:01	99.93%	0.07%	4,802	2,481.92	28	0.58%	23:58	00:02	99.84%	0.16%	4,473	1,918.07	162	3.50%
25/06/2024	24:00	00:00	100.00%	0.00%	5,645	144.75	328	5.81%	24:00	00:00	99.95%	0.05%	5,236	2,514.14	46	0.87%	23:56	00:04	99.69%	0.31%	3,653	2,332.14	98	2.61%
26/06/2024	24:00	00:00	100.00%	0.00%	5,929	153.75	361	6.09%	23:52	00:08	99.43%	0.57%	4,830	2,566.89	45	0.92%	23:56	00:04	99.67%	0.33%	3,127	2,395.21	48	1.51%
27/06/2024	23:57	00:03	99.76%	0.24%	5,848	151	341	5.83%	23:59	00:01	99.92%	0.08%	5,296	2,490.53	63	1.18%	23:58	00:02	99.83%	0.17%	3,446	1,367.62	17	0.49%
28/06/2024	24:00	00:00	100.00%	0.00%	5,071	153.781	336	6.63%	23:58	00:02	99.86%	0.14%	1,938	2,266.87	24	1.22%	24:00	00:00	99.96%	0.04%	1,078	2,768.62	19	1.73%
29/06/2024	23:55	00:05	99.62%	0.38%	2,389	158.524	106	4.44%	23:52	00:08	99.39%	0.61%	703	2,183.55	6	0.85%	24:00	00:00	100.00%	0.00%	330	1,462.19	3	0.90%
30/06/2024	24:00	00:00	100.00%	0.00%	1,390	154	71	5.11%	24:00	00:00	100.00%	0.00%	613	1,762.07	29	4.52%	24:00	00:00	100.00%	0.00%	227	1,228.48	8	3.40%