

Q1 2025	mobile AIS									eBanking AIS								eBanking PIS							
	Uptime, h	Downtime, h	Uptime, %	Downtime, %	Number of Calls	Daily average time by call (ms)	Number of errors	Error response rate	Uptime, h	Downtime, h	Uptime, %	Downtime, %	Number of Calls	Daily average time by call (ms)	Number of errors	Error response rate	Uptime, h	Downtime, h	Uptime, %	Downtime, %	Number of Calls	Daily average time by call (ms)	Number of errors	Error response rate	
27/02/2025	23:57	00:03	99.76%	0.24%	5,470	543.408	291	5.32%	23:59	00:01	99.87%	0.13%	12,380	983.76	30	0.24%	24:00	00:00	100.00%	0.00%	3,077	1,201.75	15	0.49%	
28/02/2025	23:57	00:03	99.76%	0.24%	4,951	568.459	293	5.92%	24:00	00:00	99.99%	0.01%	11,570	1,071.08	45	0.39%	23:59	00:01	99.93%	0.07%	2,932	1,279.72	15	0.51%	
01/03/2025	24:00	00:00	100.00%	0.00%	3,410	207.568	354	10.38%	24:00	00:00	100.00%	0.00%	2,896	1,334.21	4	0.14%	24:00	00:00	100.00%	0.00%	373	1,663.00	6	1.61%	
02/03/2025	24:00	00:00	100.00%	0.00%	1,703	170	69	4.05%	24:00	00:00	100.00%	0.00%	2,102	1,085.92	2	0.10%	23:50	00:10	99.26%	0.74%	405	1,198	3	0.74%	
03/03/2025	24:00	00:00	99.94%	0.06%	6,453	176.048	281	4.35%	23:58	00:02	99.81%	0.19%	16,854	1,061.78	49	0.29%	24:00	00:00	100.00%	0.00%	2,629	1,305	12	0.46%	
04/03/2025	24:00	00:00	100.00%	0.00%	7,108	181.4	404	5.68%	23:52	00:08	99.40%	0.60%	13,783	1,063.91	108	0.78%	23:59	00:01	99.92%	0.08%	2,640	1,326.53	12	0.45%	
05/03/2025	24:00	00:00	99.94%	0.06%	7,178	182.23	364	5.07%	23:56	00:04	99.71%	0.29%	13,303	1,087.62	74	0.56%	24:00	00:00	100.00%	0.00%	2,174	1,296.19	8	0.37%	
06/03/2025	23:58	00:02	99.82%	0.18%	6,578	179.676	331	5.03%	24:00	00:00	99.94%	0.06%	13,984	1,074.25	28	0.20%	23:58	00:02	99.84%	0.16%	2,425	1,271.62	12	0.49%	
07/03/2025	24:00	00:00	100.00%	0.00%	5,593	178.372	285	5.10%	23:55	00:05	99.64%	0.36%	10,960	1,140.21	86	0.78%	23:57	00:03	99.77%	0.23%	2,616	1,253.92	11	0.42%	
08/03/2025	23:54	00:06	99.56%	0.44%	2,927	186.803	145	4.95%	23:59	00:01	99.88%	0.12%	1,604	1,356.00	2	0.12%	23:56	00:04	99.70%	0.30%	329	754.00	2	0.61%	
09/03/2025	24:00	00:00	100.00%	0.00%	1,632	181	65	3.98%	24:00	00:00	100.00%	0.00%	1,649	970	0	0.00%	24:00	00:00	100.00%	0.00%	443	1,101.00	5	1.13%	
10/03/2025	23:59	00:01	99.93%	0.07%	5,826	186.506	270	4.63%	24:00	00:00	99.95%	0.05%	14,452	993	20	0.14%	24:00	00:00	100.00%	0.00%	3071	1,201	5	0.16%	
11/03/2025	23:58	00:02	99.85%	0.15%	6,561	190.905	277	4.22%	24:00	00:00	99.99%	0.01%	13,988	1,055.63	17	0.12%	24:00	00:00	100.00%	0.00%	3,036	1,156.99	4	0.13%	
12/03/2025	23:58	00:02	99.86%	0.14%	6,433	198.211	373	5.80%	23:59	00:01	99.93%	0.07%	13,340	1,097.73	27	0.20%	24:00	00:00	100.00%	0.00%	3,276	1,057.58	9	0.27%	
13/03/2025	24:00	00:00	100.00%	0.00%	5,999	192.18	337	5.62%	24:00	00:00	99.98%	0.02%	12,916	1,492.98	49	0.38%	24:00	00:00	100.00%	0.00%	2,639	1,127.92	10	0.38%	
14/03/2025	23:58	00:02	99.86%	0.14%	5,669	191.704	307	5.42%	24:00	00:00	99.94%	0.06%	11,456	990.19	86	0.75%	24:00	00:00	100.00%	0.00%	2,804	1,219.61	6	0.21%	
15/03/2025	23:56	00:04	99.67%	0.33%	3,965	180.532	225	5.67%	23:57	00:03	99.79%	0.21%	2,337	1,274.07	7	0.30%	24:00	00:00	100.00%	0.00%	534	1,261.00	5	0.94%	
16/03/2025	24:00	00:00	100.00%	0.00%	2,068	186	108	5.22%	24:00	00:00	100.00%	0.00%	2,119	929	3	0.14%	24:00	00:00	100.00%	0.00%	665	1,097	2	0.30%	
17/03/2025	23:53	00:07	99.46%	0.54%	5,909	203.833	317	5.36%	23:58	00:02	99.86%	0.14%	17,105	1,021.02	148	0.87%	23:57	00:03	99.77%	0.23%	3017	1,185	21	0.70%	
18/03/2025	23:59	00:01	99.93%	0.07%	7,059	197.217	392	5.55%	24:00	00:00	100.00%	0.00%	15,367	1,042.56	102	0.66%	23:59	00:01	99.87%	0.13%	3,171	1,032.26	17	0.54%	
19/03/2025	24:00	00:00	100.00%	0.00%	6,019	197.234	337	5.60%	23:57	00:03	99.76%	0.24%	11,796	1,084.68	48	0.41%	24:00	00:00	100.00%	0.00%	2,055	1,084.24	3	0.15%	
20/03/2025	23:58	00:02	99.81%	0.19%	6,210	202.564	347	5.59%	24:00	00:00	99.96%	0.04%	13,599	958.54	34	0.25%	24:00	00:00	99.97%	0.03%	3,447	1,069.15	16	0.46%	
21/03/2025	23:59	00:01	99.88%	0.12%	6,497	192.435	1013	15.59%	24:00	00:00	99.99%	0.01%	12,897	941.04	15	0.12%	24:00	00:00	100.00%	0.00%	2,943	1,035.98	7	0.24%	
22/03/2025	23:52	00:08	99.41%	0.59%	2,709	80.337	1013	37.39%	22:32	01:28	93.87%	6.13%	1,273	574.00	79	6.21%	23:56	00:04	99.71%	0.29%	341	1,137.00	1	0.29%	
23/03/2025	24:00	00:00	100.00%	0.00%	2,305	196.582	68	2.95%	24:00	00:00	100.00%	0.00%	2,131	1,041.76	1	0.05%	23:59	00:01	99.91%	0.09%	1078	613	3	0.28%	
24/03/2025	23:59	00:01	99.93%	0.07%	5,992	225.774	312	5.21%	24:00	00:00	100.00%	0.00%	14,697	979	23	0.16%	24:00	00:00	100.00%	0.00%	3962	931	12	0.30%	
25/03/2025	23:57	00:03	99.75%	0.25%	6,690	233.138	404	6.04%	24:00	00:00	99.96%	0.04%	13,453	930.43	30	0.22%	23:58	00:02	99.81%	0.19%	4,145	1,034.70	16	0.39%	
26/03/2025	23:57	00:03	99.78%	0.22%	5,950	217.906	314	5.28%	23:56	00:04	99.71%	0.29%	13,654	1,008.46	67	0.49%	23:56	00:04	99.68%	0.32%	3,755	1,097	18	0.48%	
27/03/2025	23:59	00:01	99.90%	0.10%	6,059	240.231	400	6.60%	23:57	00:03	99.76%	0.24%	14,030	1,025	124	0.88%	23:58	00:02	99.80%	0.20%	3973	1,033	18	0.45%	
28/03/2025	24:00	00:00	100.00%	0.00%	5,222	221.26	333	6.38%	23:59	00:01	99.87%	0.13%	11,286	1,039.26	35	0.31%	23:57	00:03	99.79%	0.21%	2912	1,129.11	19	0.65%	
29/03/2025	23:56	00:04	99.66%	0.34%	2,381	209.421	112	4.70%	23:46	00:14	98.99%	1.01%	1,384	680.50	14	1.01%	24:00	00:00	100.00%	0.00%	494	1,243.00	1	0.20%	
30/03/2025	23:57	00:03	99.74%	0.26%	1,516	192	57	3.76%	24:00	00:00	100.00%	0.00%	1,301	457	1	0.08%	24:00	00:00	100.00%	0.00%	610	508	0	0.00%	
31/03/2025	24:00	00:00	100.00%	0.00%	2,502	212.515	112	4.48%	24:00	00:00	99.95%	0.05%	9,909	998.81	11	0.11%	24:00	00:00	99.97%	0.03%	2882	1,015	13	0.45%	